

## **Instruction Manual**





# Fireplace Heater

Model: NDY-19CL/NDY-19EL

Read these instructions thoroughly before use and keep for future reference.



### **Important Safety Instructions**

Please read the instructions below carefully before installation or use of your Electric Heater, and retain for future reference. Before connecting the heater to the power, please remove the two pieces of foam from the rear. You can choose to use the rear surround or not, but please do not pull or carry the heater by any edge to avoid potential injury.

- Please read all instructions carefully before using this product.
- ♦ Make sure that the voltage rating label on the type plate corresponds to your main voltage. If not see your retailer and do not connect the appliance.
- Never use the appliance unsupervised when in use.
- If you have to leave even for a short moment please stop the appliance.
- Keep out of reach of children and do not allow them to operate this appliance
- Only use the appliance for domestic purposes and in the way indicated in these instructions.
- ♦ From time to time check the cord for damages. Never use the appliance if the cord or any part of the appliance shows any signs of damage.
- ♦ If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Make sure the connection cord does not touch any hot surfaces.
- WARNING: In order to avoid overheating, do not cover the heater.
- Keep the appliance at least 15cm (6inches) from walls and any other thing, to permit a good air circulation.
- Do not use the appliance outdoors
- Do not use if you have wet hands.
- Never use the appliance on or near hot surfaces.
- Never move the appliance by pulling the cord.
- Before cleaning the appliance, make sure it is unplugged from the power and that it is completely cooled.
- Do not clean the appliance with abrasive chemicals.
- Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user or damage to the appliance
- Never route the mains cable beneath carpet.
- Never use the heater to dry clothes or any other similar items.
- The heater must not be located immediately below a socket outlet.
- This heater must not be used with an extension lead.
- ♦ Dot use this heater with a programmer, timer or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly.
- Do not use this heater in the immediate surroundings of a bath, a shower or a swimming pool.
- ♦ CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- ♦ This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Children of less than 3 years should be kept away unless continuously supervised.
- ♦ Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- ♦ CAUTION Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

♦ WARNING: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

### **Installation Requirements**

- The Electric heater is supplied with approximately 1.7 meters of flexible mains cable (1mm<sup>2</sup>). The appliance and surround should be located close to a suitable mains socket and MUST be easily accessible to allow proper connection.
- This appliance must not be directly installed on a carpet or similar material. We recommend that it is fitted onto a hearth or similar non-combustible material.
- This heater MUST be earthed. If in any doubt consult the manufacturer, its service center or a qualified person.

### **Fixing Installation**

- The heater should be fixed into position using the fixing method detailed below.
- The appliance should be secured to the wall using the 2 keyholes located in frame approximately 300mm from the base, the keyhole located on the top of the frame and the fixing kit supplied.

### **Unpacking the Appliance**

- The Electric Heater is supplied in a single pack carton.
- All instructions should be read prior to unpacking or installing the appliance.
- Ensure all parts including loose items have been removed prior to discarding the packaging.

### **Product Checklist**

1 piece: Electric heater

1 piece: Brass front (Only for NDY-19CL)

1 piece: Coals pack for NDY-19CL

Pebbles pack for NDY-19EL

1 piece: Instruction manual

### **Heater Operation**

The heater is operated via the use of two switches, one situated on the left hand side of the canopy and one on the right.

Switch Number	Marking	Operation
Switch One (Left hand side)	O I	On =I Off=O,
Switch Two (Right hand side)	_	1kW heat setting
	=	2kW heat setting
	O	Flame effect only

#### Maintenance

- Warning: Before any maintenance and/or cleaning the exterior of the fireplace, disconnect the unit form the power supply and leave until cooled off.
- This product does not use a standard bulb for its flame effect. The appliance uses an electronically controlled LED system to create the flame effect therefore no parts need to be replaced. There are no user-serviceable parts on this appliance. Under no circumstances should the appliance be serviced by any one other than a qualified electrician.

### **Safety Cut-out**

- This appliance is fitted with a safety cut-out which will operate if the fire overheats (e.g. Due to blocked air vents). For safety reasons, the fire will NOT automatically reset.
- To reset the appliance, disconnect the appliance from the mains supply for at least 15 minutes. Reconnect the supply to the mains and switch on the appliance.

### **Care and Cleaning**

- Always disconnect the appliance from mains supply and allow cooling before any cleaning operation.
- Trim parts may be cleaned using a clean, damp cloth. Never use abrasive cleaners and chemical agents as damage may occur to the finish.

### **Technical Specification**

Supply: 220-240V~ 50Hz Rated power: 1800- 2000W

Lighting: LEDs



Meaning of crossed –out wheeled dustbin:

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities.

Contact you local government for information regarding the collection systems available.

If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.

When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposals at least free of charge.

### **Importer**

The address MH STAR UK LTD Unit 27, Perivale Park, Horsenden lane South Perivale, UB6 7RH