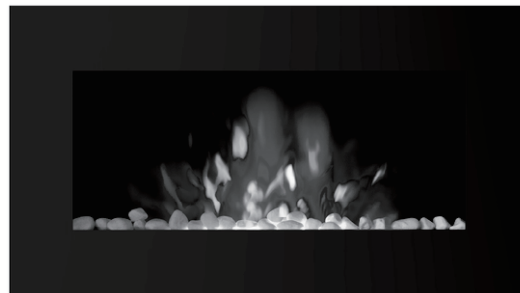
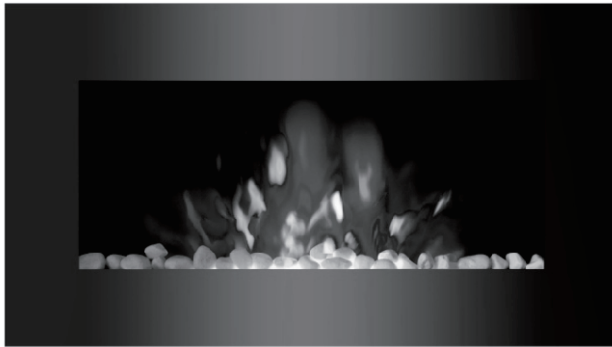


Model: EF821KUB, EF851KU



Electric Fireplace

Please read all instructions carefully and retain for future reference

INSTALLATION AND USER INSTRUCTION GUIDE

Getting Started

Remove appliance from the box.

Remove any packaging from the product.

Place packaging inside the box and either store or dispose of safely.

In the box

Fire body.

Front panel.

Pebble pack

Concealed fixings pack containing:

Screws and wall plugs

Fixing bracket

Remote control

Instruction manual

Features

Remote control

Dancing flame effect

Detachable front

Heater with two settings

Thermal cutout

Two heat settings

Wall mounted

Safety Instructions

When using electrical appliances, basic safety precautions should always be followed.

- Do not use the appliance until it is securely fixed as described in this manual.
- Check that the voltage indicates on the data plate corresponds with that of the local network before connecting the appliance to the mains power supply.
- From time to time, check the cord for damage. Never use the appliance if the cord or any part of the appliance shows signs of damage.
- If the supply cord is damaged, it must be replaced by a qualified engineer in order to avoid a hazard.
- Keep furniture, curtains and other flammable material at least 1 meter away from the appliance.
- Do not leave the appliance unattended during use.
- Do not leave the appliance unattended whilst connected to the mains supply.
- Keep out of reach of children and do not allow them to operate this appliance.
- This appliance is intended for household use only and should not be used for industrial purposes.
- Do not operate this appliance after a malfunction or after being dropped or damaged in any way.
- Repairs to electrical appliances should only be performed by a qualified electrician.
- Improper repairs may place user at serious risk.
- Do not run the mains cable under carpets, rugs, etc.
- Do not allow the mains cable to hang over sharp edges or come in contact with hot surfaces.



- **WARNING:** In order to avoid overheating, do not cover the heater.
- Never immerse the product in water or any other liquid for any reasons.
- Do not use this heater in the immediate surroundings of a bath, a shower or a swimming pool.

- Do not use the appliance outdoors.
- Do not use if you have wet hands.
- Never use the appliance on or near hot surfaces.
- Do not operate with a damaged cord.
- Before cleaning the appliance, make sure it is unplugged from the power and that it is completely cooled.
- Do not clean the appliance with abrasive chemicals.
- Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user or damage to the appliance.
- This appliance is not intended for use by persons (including children) with reduced Physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not lift the appliance by the front panel.
- The heater must not be located immediately below a socket outlet.
- Keep top of heater at least 1000mm away from ceiling or other objects for optimum heat ventilation.
- CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- WARNING: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- Children of less than 3 years should be kept away unless continuously supervised.
- Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- CAUTION- Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Cleaning and user maintenance shall not be made by children without supervision.

Helpful Advice Before Fitting

Please retain all packaging until you have checked and counted all the parts and the contents of the fixing pack against the parts list.

The fixing pack contains small items, which should be kept away from young children.

We suggest that you open the fixing pack and place all the contents into a container, therefore reducing the risk of losing any small pieces.

Installation

Do not connect the heater until properly fixed to the wall and the instructions is read fully. The minimum distances must be observed.

For installation of the heater, care must be taken not to damage concealed cables.

Please be careful while drilling the holes.

This appliance is designed to be permanently fixed to a wall at a minimum height of 300mm. The wall bracket must be fitted horizontally and the cable routed to the bottom right of the heater.

A height of 600mm from bottom of heater to floor is recommended for optimum viewing of fuel bed (see Fig.2 for recommend fixing dimensions) .

Keep top of heater at least 1000mm away from ceiling or other objects for optimum heat ventilation.

For optimum viewing, mark the top five screws fixing positions on wall in accordance with the recommend fixing dimensions- see Fig.2. Drill holes with a six drill bit.

Fix the wall bracket using that the plug and screws provided .

Carefully lift the heater up ensuring that the two top rear slots of heater engages the wall bracket (see Fig.3) and is sitting centrally.

Gently bring the heater level with the wall.

Mark the two bottom holes position-see Fig.5, remove the heater ensuring that the bottom fixing bracket is rotated up.

Drill and fit wall plug.

Refit the heater to the wall fixing bracket and rotate the bottom fixing bracket down again and use the screw provided to permanently fix the heater in place.

Unpack the pebbles from the bag and place them along the light unit in the desired position.

Place the front glass panel over the front of the heater aligning the hooks at each side of the glass panel with the slots at each side of the heater body-See Fig.4. Then slide down the glass panel in place. Again two people will be required for this operation.

Insert and tighten the front glass panel screw-See Fig.6 to secure the front glass panel to the heater.

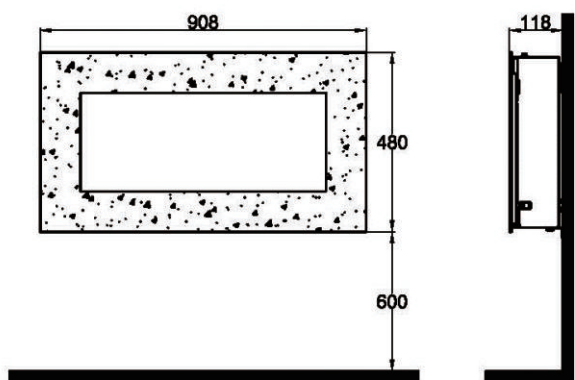


Fig.1 (EF821KUB)

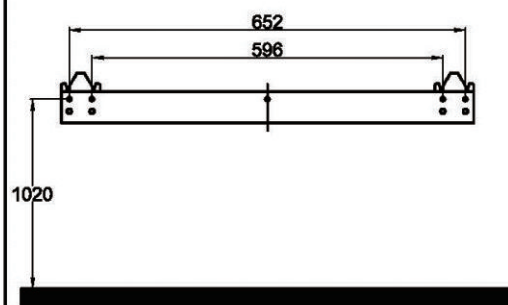


Fig.2 (EF821KUB)

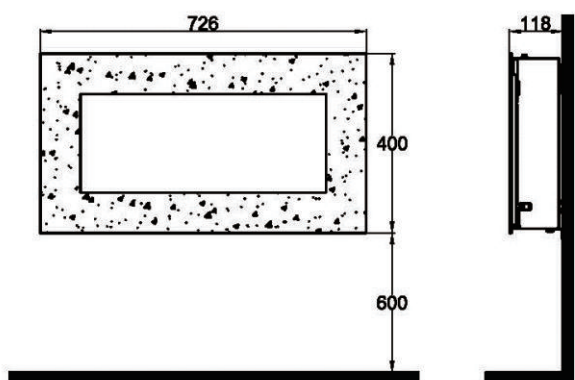


Fig.1(EF851KU)

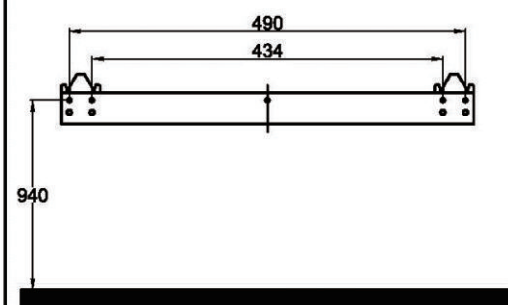


Fig.2 (EF851KU)

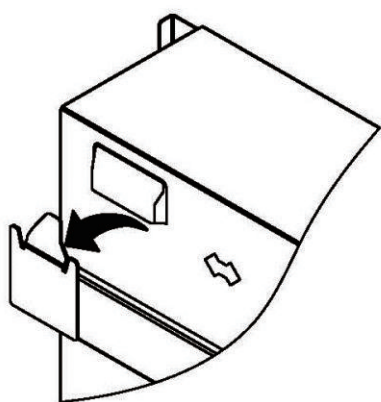


Fig.3

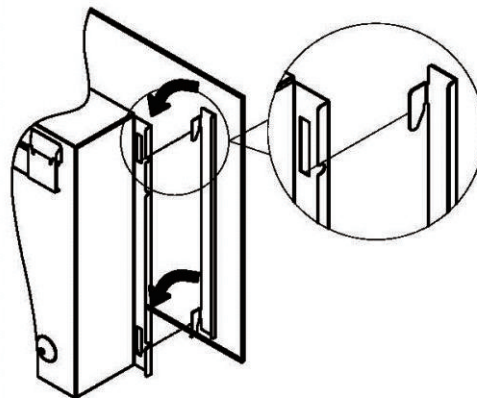


Fig.4

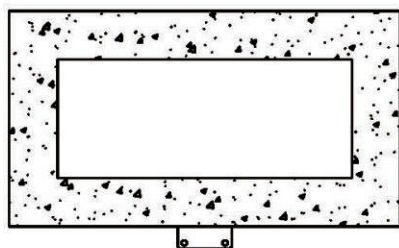


Fig.5

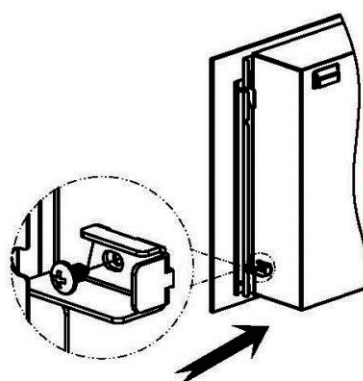


Fig.6

Instructions for Use

The appliance can be operated either by the switches located on the top right hand side of the fire or by the supplied remote control.

Manual Operation

This is done by operating the switches located at the top right hand side of the fire. The standby rocker switch must first be switched on, the fire will beep to indicate that it is powered up.

Press the O/I button once to turn on the appliance and fire effect. A red indicator light will show to indicate that the fire is ON. Press the O/I button for 3 seconds this will operate the colour flame mode, hold the button down until the desired colour flame is obtained, and there will be 7 colour available.

EF851KU: Press the 750W button once for the low heat setting; press twice to switch off the heat setting. Press the 1500W button once for the high heat setting; press twice to switch off the heat setting.

EF821KUB: Press the POWER button once for the low heat setting 750W; press twice for the high heat setting 1500W; press three to switch off the heat setting.

Remote Operation

The standby rocker switch located at the top right hand side of the fire must first be switched on; the fire will beep to indicate that it is powered up.

It takes a little time for the receiver to respond to the transmitter. Do not press the buttons more than once within two seconds for the fire to operate normally.

EF851KU:

- 1) Connect the power
- 2) Turn on the power switch
- 3) Press the "ON/OFF" key of the remote controller to start up
- 4) Press the 750W button for the 750W heat settings; press twice to switch off the heat setting.
- 5) Press the 1500W button for the 1500W heat settings; press twice to switch off the heat setting.
- 6) Press the COLOUR button for operate the colour mode, 7 colour available.

EF821KUB:

- 1) Connect the power
- 2) Turn on the power switch
- 3) Press the "ON/OFF" key of the remote controller to start up
- 4) Press the 750W/1500W button once for the low heat setting 750W; press twice for the high heat setting 1500W; press three to switch off the heat setting.
- 5) Press the BACK LIGHT button to adjust the colors of LED decoration, 7 colors available.
- 6) Press the COLOUR button for operate the colour mode, 7 colour available.

Safety Cut-Off

This appliance is fitted with a safety cut-off which will operate if the fire overheats (e.g. due to blocked air vents). For safety reasons, the fire will NOT automatically reset.

To reset the appliance, disconnect the appliance from the mains supply for at least 15 minutes. Reconnect to the mains supply and switch on the appliance.

Troubleshooting

Symptom	Solution
No operation/ no fan.	Check if put the electric plug into the socket. Check for safety cut -off operation.
No fire effect light.	Check the LED sy stem by qualified electrician

Cleaning and Maintenance

Warning- Always disconnect from the mains supply before cleaning heater.

For general cleaning use a soft clean duster - never use harsh abrasive or cleaners.

The glass viewing screen should be cleaned carefully with a soft cloth. DO NOT use proprietary glass cleaners.

This product does not use a standard bulb for its flame effect. The appliance uses an electronically controlled LED system to create the effect, therefor no parts need to be replaced. There are no user-serviceable parts on this appliance. Under no circumstances should the appliance be serviced be anyone other than a qualified electrician.

Disposal

At the end of the product's serviceable life it should be disposed of thoughtfully and safely in accordance with local authority regulations. The plug should be Removed from the power supply cord and the power cord cut from the heater

Technical Specification

Supply: 120V~ 60Hz

Rated power: 1500W

Lighting: LED bulbs (no replaceable parts)



Meaning of crossed –out wheeled dustbin:

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities.

Contact you local government for information regarding the collection systems available.

If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.

US



001-877-644-9366
customerservice@aosom.com

CA



001-855-537-6088
customerservice@aosom.ca

UK



0044-800-240-4004
enquiries@mhstar.co.uk

DE



0049-(0)40-88307530
service@aosom.de

FR



0033-1-84166106
contact@aosom.fr

ES



0034-931294512
atencioncliente@aosom.es

IT



0039-0249471447
clienti@aosom.it